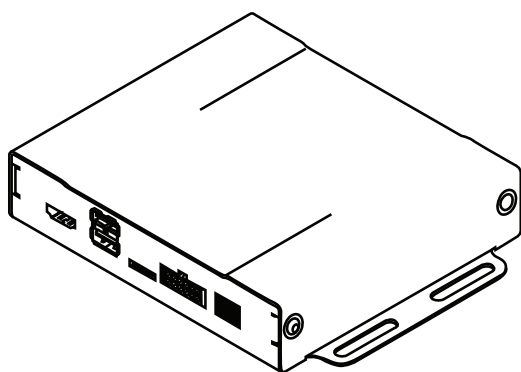


VLine



INSTALLATION MANUAL

VOLSC

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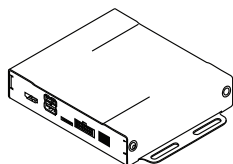
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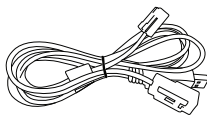
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GROM-VLINE SYSTEM

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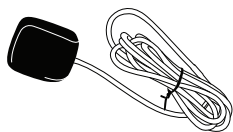
VLine module



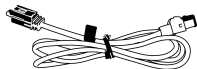
GVMF
Display Harness



MCFVOLSC
Power Harness



GPS Antenna (VL2 only)



WLVOLSUBS Cable



USB Extension
cable

CHAPTER 1 — INSTALLATION

1.1 Before Installation

Before starting work with any wiring, please wait 90 seconds after turning the Ignition to the OFF position and disconnecting the negative (-) terminal of the battery. This is to ensure that no SRS airbags faults are triggered during the installation when disassembling the vehicle's panels and wiring connections for the VLine VL2 module installation.

Please review the entire manual to familiarize yourself of the VLine VL2 module and the installation requirements before installing the unit and using it.

1.2 Tools

Have Tools ready for disassembling the dashboard panels to remove the stereo.

Some basic tools will be required for stereo removal and installation, Plastic prying tools, Phillips head screwdriver, 10mm socket and ratchet. Additional tools may be required depending on vehicle and installation preference.

1.3 Vehicle Installation

Each model vehicle disassembles differently. The removal of the stereo and

wiring installation requires special technical skills and experience. If you do not feel comfortable doing the installation please consult with your local car audio shop or installation professional for instructions or assistance if necessary.

Carefully remove the factory stereo and display out of the dash cavity with proper tools.

It may be necessary to disconnect items surrounding the stereo and display to remove them and gain access to the back of the stereo to make your connections.

1.4 Safety Guidelines & Appropriate Use

By using VLine you agree:

- to operate VLine only when there are safe driving conditions;
- to follow any applicable state and traffic laws;
- to keep an eye on the road at all time while driving;
- do not attempt to play video (such as YouTube) on a display while the vehicle is in motion;
- do not use VLine without running the engine for the extended period of time as it can drain the battery.

Do not use Vline in a manner that would distract the driver or that may otherwise cause injury or death to vehicle occupants or bystanders.

IT IS ILLEGAL IN MOST STATES OF THE UNITED STATES AND MAY BE ILLEGAL IN OTHER JURISDICTIONS FOR ANY TELEVISION OR OTHER VIDEO DISPLAY, STREAM, TRANSMISSION OR BROADCAST TO BE VISIBLE TO THE DRIVER WHILE THE VEHICLE IS IN MOTION. YOU AGREE NOT TO USE ANY VISUAL COMPONENT OF VLine WHILE IN CONTROL OF A MOVING VEHICLE WHERE DOING SO WOULD BE ILLEGAL OR DANGEROUS TO VEHICLE OCCUPANTS OR BYSTANDERS. DOING OTHERWISE CAN LEAD TO SERIOUS INJURY OR DEATH TO YOU AND OTHERS. PLEASE FIND A SAFE PLACE TO PARK AND ENGAGE THE PARKING BRAKE BEFORE VIEWING ANY VIDEO DISPLAYS, STREAMS, TRANSMISSION, OR BROADCAST AVAILABLE THROUGH VLINE.

Watch the installation video prior to attempting the install:

https://bit.ly/volscvl2_install

Connect supplied GVMF display cable to the factory LCD display

Once you disassemble the dashboard to get to the back of the stereo and display, locate BLUE display port at rear of the factory Volvo LCD display.

Disconnect the factory display cable (typically blue in color), connected to the back of the display. Then plug in supplied GVMF Y-cable and reconnect disconnected cable into female plug of the supplied GVMF display cable.

Make sure to connect the GVMF video cable to the back of the **factory display**, and not to the back of the stereo. If you will connect the GVMF cable to the back of the stereo, the VLine will not show up on the screen!

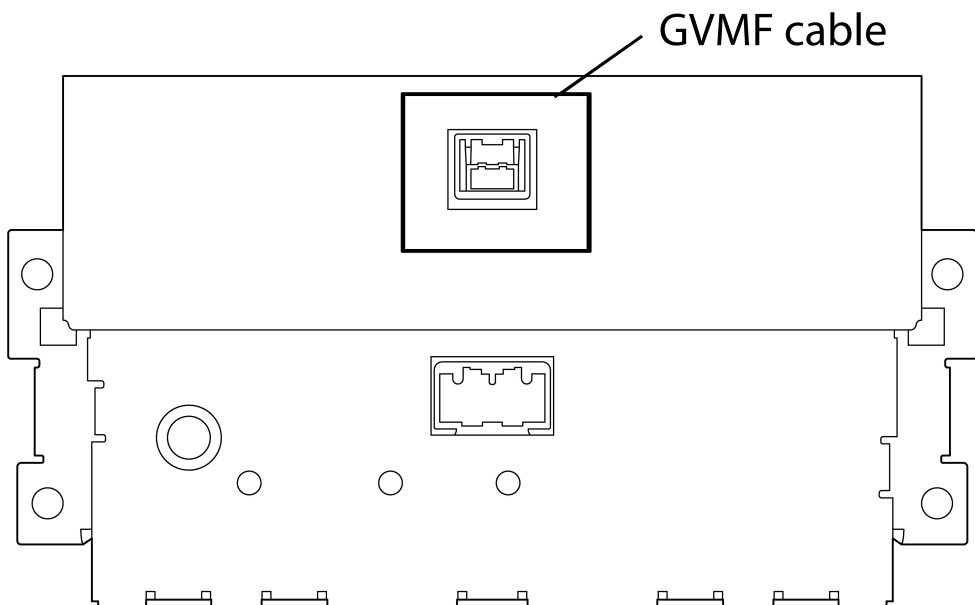


Illustration 1 - back of the Volvo LCD display

Connect VLine interface cable MCFVOLSC to the factory stereo

Disconnect all cables from the back of the stereo. To disconnect the main stereo harness, gently release the clip and pull back on the lever (1). See illustration 3, main stereo harness.

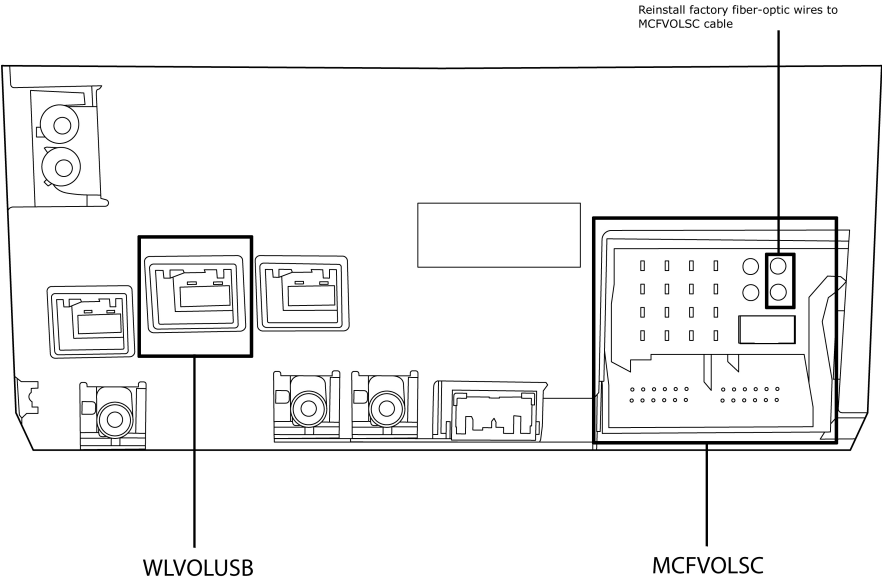


Illustration 2 - back of Volvo stereo

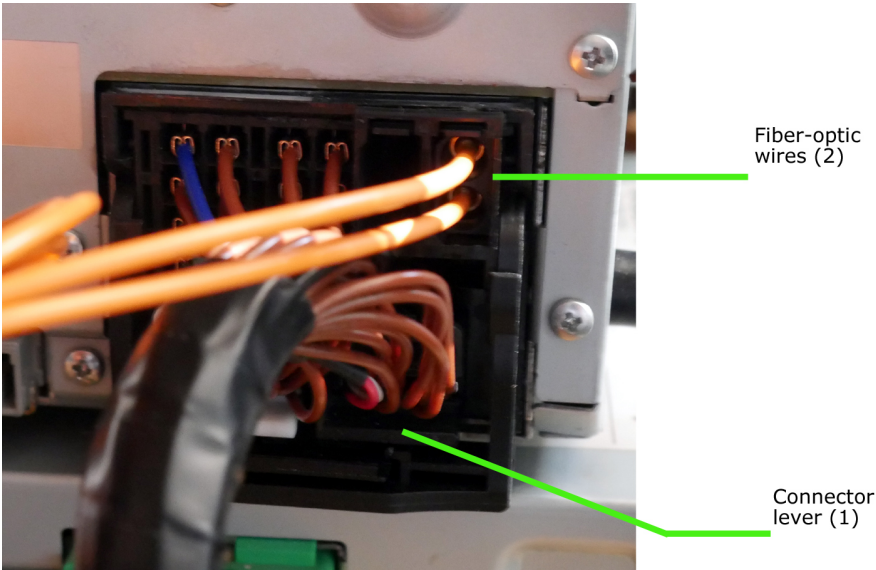


Illustration 3 - main stereo harness

Remove the fiber-optic wires from main stereo harness quadlock by gently pressing on the small clip on top of the fiber-optic connector, and sliding the wires and the connector out.

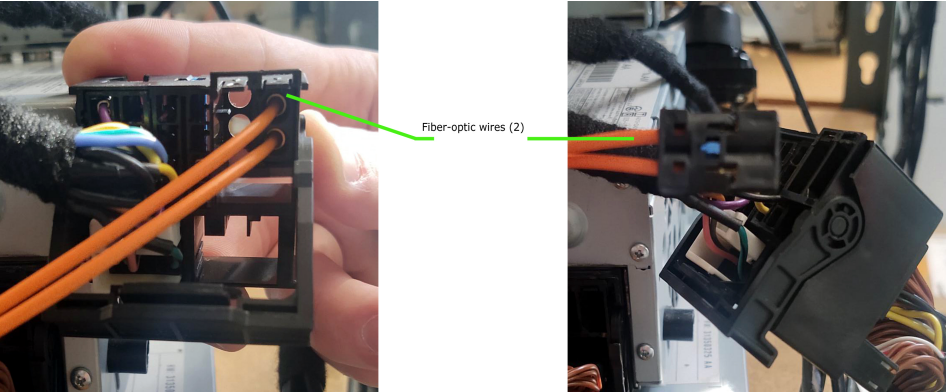


Illustration 4 - fiber-optic connector

Place the fiber-optic wires and connector inside MCFVOLSC quadlock connector, into the exactly the same spot as it was on the factory quadlock connector. See Illustration 4 for the location.

Connect the MCFVOLSC quadlock connector, with re-attached fiber-optic cables, back to the factory stereo. Press down gently on the connector lever (1), Illustration 3, to secure the connection.

Reconnect the disconnected factory harness quadlock connector back to the female end of MCFVOLSC VLine power cable, gently press down the connector lever to secure the connection.

Connect VLine USB cable WLVOLSUSB to the factory stereo

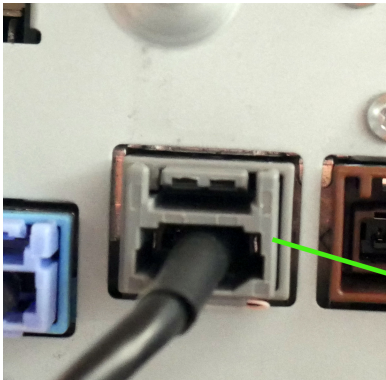


Illustration 5 - USB port at the back of the stereo

Locate factory USB port at the back of the stereo. It is usually GRAY in color (Illustration 5). Disconnect the factory USB cable from that port, and connect WLVOLSUSB VLine cable. Leave the factory USB cable disconnected.

Factory USB cable will no longer work. You will get the USB function via VLine VL2 System.

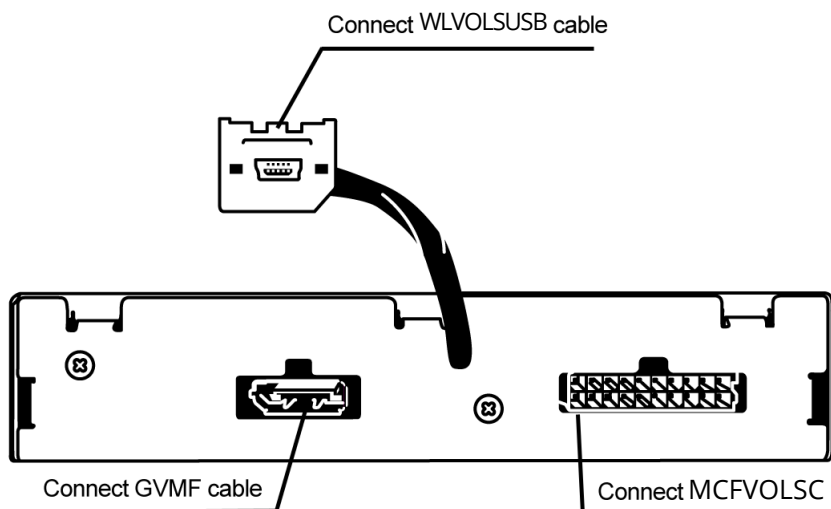
Installing the optional touchscreen overlay

If you decide to install an optional touchscreen overlay (V-VOLSRTH) to add touchscreen functionality to your factory Volvo LCD display, please follow the installation instructions supplied with the touchscreen overlay package. You must install and connect the touchscreen before mounting the display and the stereo back.

Please note the touchscreen overlay is optional. The VLine VL2 system works with the factory knob control and buttons.

Connecting to VLine

Carefully route the unused ends of MCFVOLSC, WLVSUSB, and GVMF cables to the VLine module and connect them to the correctly labeled ports.



Watch the installation video:

https://bit.ly/volscvl2_install

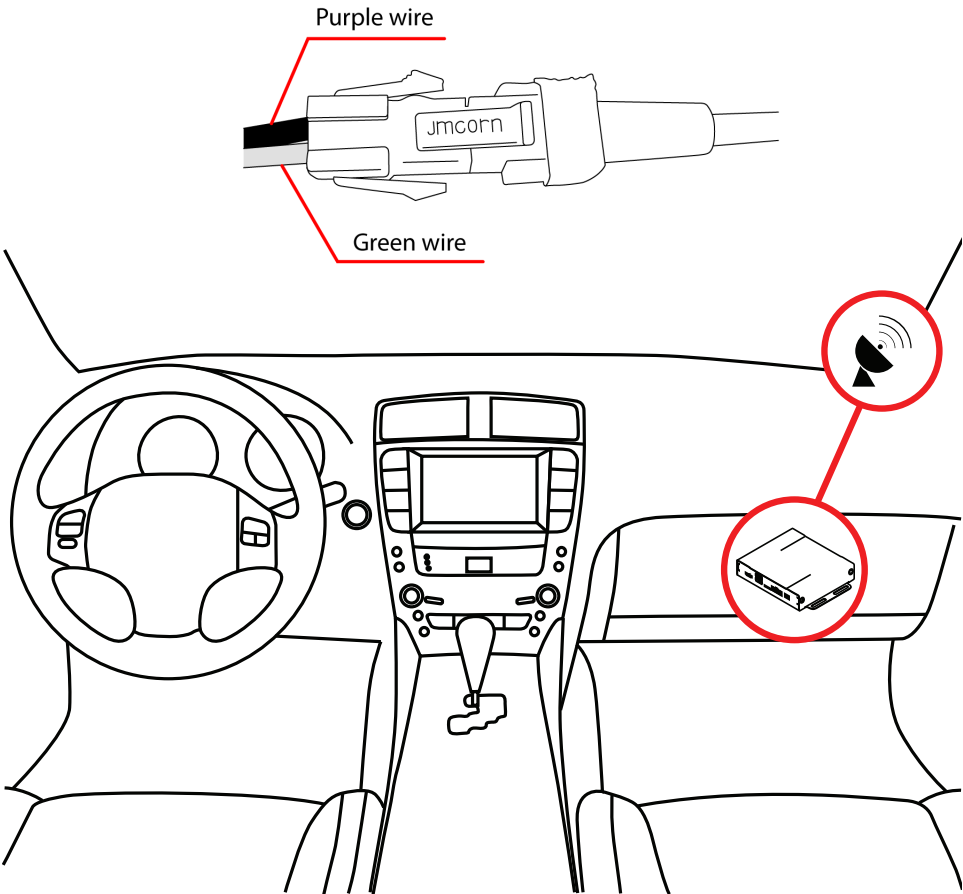
Routing the GPS antenna

The GPS Antenna module is magnetic and supplied with double-sided tape.

You can mount it to the top of the dashboard, so there are no metal parts that obstruct the signal. We recommend mounting it inside the vehicle on the passenger side of the dashboard, as shown below. Make sure the GPS antenna faces up, and there are no obstructions in front of it.

Plug the GPS antenna into the VLine VL2 Camera AV1 port.

If using VAUX cable: Plug VAUX cable into the CAMERA AV1 on VLine. Unplug GPS from the 10-pin to 4-pin adapter, and plug the GPS into VAUX with the purple and green wires facing up.



Using the factory microphone

VLine VL2 for Volvo will use a factory microphone for its operation. Connect 3.5mm male connector from the power interface harness (MFCVOLSC) to the microphone port of VLine (see p. 9 for reference).

No additional steps are needed to connect or operate VLine with the vehicle factory microphone. Instead, follow to the guidelines in the User Manual.

Adjusting microphone gain for CarPlay® or Android Auto®

1. Go to the VLine home screen, tap on three horizontal lines in the upper left corner of the screen and open the "Settings."
2. While in "Settings," scroll down to the bottom of the screen.
3. Hit AUTO on the screen to automatically adjust the microphone gain.
4. Follow the instructions on the screen and adjust the microphone gain.

We usually recommend setting the microphone gain to 30-45 for factory mic.

Reconnect disconnected cables back to the car stereo

Carefully reconnect all disconnected cables back to the car stereo and display. Leave the factory USB disconnected (see p.7).

Testing VLine operation

Test VLine operation before fully mounting the LCD display, stereo and dash-board. **WARNING:** Make sure to reconnect all unplugged connectors back to the vehicle before cycling the ignition.

Cycle the ignition and enter the iPod mode of your stereo. Next, press MEDIA and use the knob control to get to the iPod mode.

If VLine appears on the screen, and all factory functions such as climate controls, reverse camera, and AM/FM radio, are working, you can mount the display, stereo and dashboard. If not, see Installation Troubleshooting section below.

Installation Troubleshooting

1. There is no VLine on the display, or the display is black. Check the GVMF cable to ensure you connected it at the back of the LCD display, and not at the back of the stereo. Make sure you reconnected the originally connected display cable back to the VLine GVMF female end.

2. The stereo does not “see” VLine connected.

Check to ensure that you reconnected the fiber-optic cables to the correct spot on MCFVOLSC cable. See p. 6-7

3. The iPod source is not appearing on your radio.

Please confirm the connections of the “WLVOLSUSB” cable are fully seated and making a good connection.

3. Some of the original factory features are not working after connection of VLine system.

Ensure you reconnected all disconnected cables back to the car stereo and dashboard.

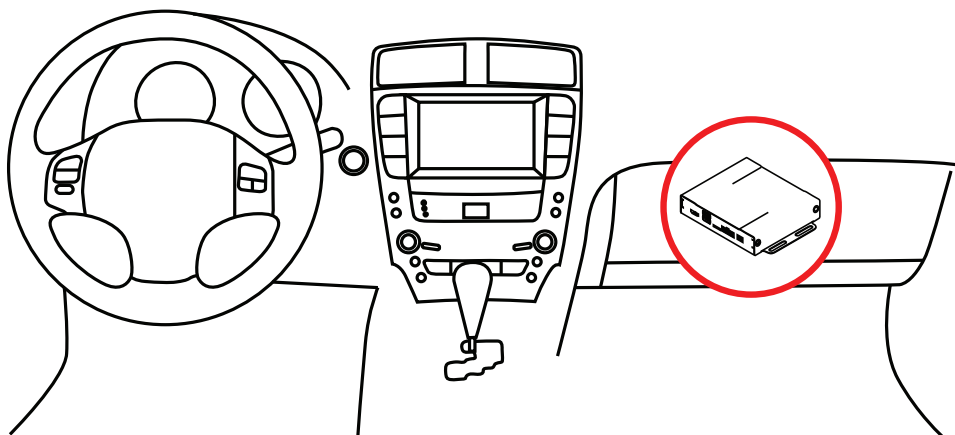
Mounting the VLine Module

Mount the VLine main module in an easily accessible location, such as the glove compartment, for easy access to the USB ports and to upgrade firmware on the VLine module. **Do not leave the unit inside the dashboard**, as it can damage the unit and its **Bluetooth** antenna and affect the Bluetooth / Wifi reception.

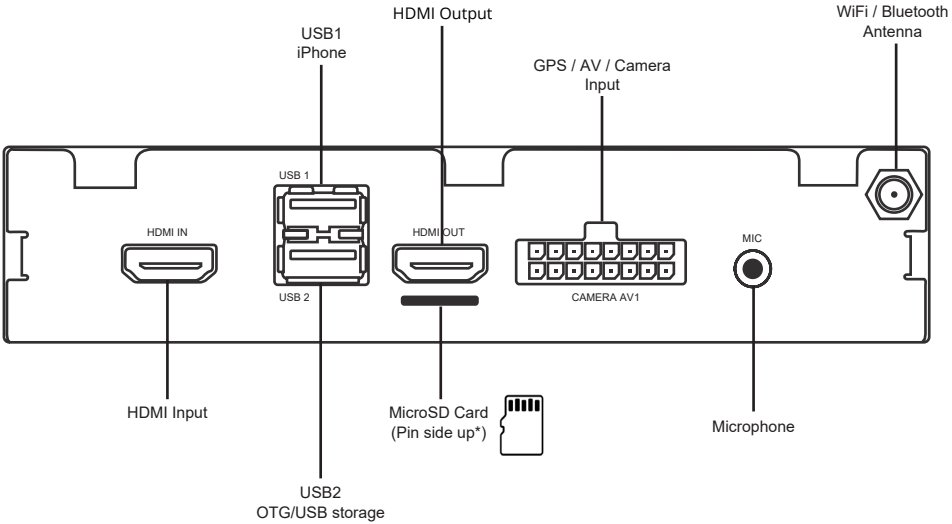
Mounting Video Cable and Securing VLine

Important: Do not bend or pinch the video cable GVMF to avoid problems with the video signal. There should be no bends to the video cable next to the connectors that go to the back of the stereo or VLine, and no sharp bends anywhere else.

Secure VLine with zip ties, velcro, or mounting brackets to ensure the VLine does not bounce or move while the vehicle is in motion.



Understanding VLine Ports



USB1

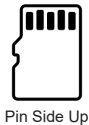
- iPhone connection
- Any other USB device (Keyboard / Mouse)

USB2

- USB flash drive
- Any USB device (Android, Keyboard / Mouse)

MicroSD

Insert microSD card (*pin side up) to increase storage space for Vline (up to 128GB supported). The microSD should be formatted FAT32. File system format exFAT and NTFS are not supported.



HDMI IN

HDMI input connection to connect external video sources.
(add plugin to Dashling Launcher to use feature)

HDMI OUT

HDMI Output connection to connect external displays. The HDMI Output will match the VLine's video feed and resolution, be sure your external display can handle those properly.

MIC

Microphone input, Connect 3.5mm Mono Microphone

CHAPTER 2 — GETTING STARTED

2.1 Functions

The GROM VLINE emulates the factory iPod mode of your stereo. Factory iPod via USB mode will be disabled with the installation of the VLine VL2 system. No other factory functions of the stereo will be disabled.

Press the **MEDIA** button and select **iPod** to access the VLine mode.

2.2 Using factory knob control to navigate VLine

You will use factory knob control to navigate the VLine VL2 and CarPlay / Android Auto icons.



Use to adjust sound while in VLine mode

Use "OK" button to open selected items

Use knob control to switch the apps

Use EXIT to switch between upper and bottom panel while in Android Auto

2.3 Adjusting Audio Bass, Treble, Balance/Fade for VLINE Mode

Use the Factory UI icon to get to the factory UI and adjust sound settings. While in the VLine VL2 main screen, press on empty PLUS sign and go to Shortcuts --> Factory UI. Press on the Factory UI to get the shortcut icon to the main VLine screen. Tap on the Factory UI icon, and the stereo will switch from the VLine interface into factory iPod interface. While in the factory iPod interface, you can adjust audio settings.

Press FM and then MEDIA --> iPod on the stereo to switch back into the VLine VL2 interface mode.

2.4 How to switch to other media source or factory NAV

You will need to use the Factory UI icon to get to the factory UI and then switch to a different factory media mode or the factory NAV. While in the VLine VL2 main screen, press on an empty PLUS sign and go to Shortcuts --> Factory UI. Press on the Factory UI to get the shortcut icon to the main VLine screen. Tap on the Factory UI icon, and the stereo will switch from the VLine interface into factory iPod interface. While in the factory iPod interface, press the MEDIA button and select any other media source, or use factory NAV.

Press FM and then MEDIA --> iPod on the stereo to switch back into the VLine VL2 interface mode.

2.5 Key mappings

You can assign certain stereo keys to work with the VLine VL2 system. It will add extra convenience as you will be able to quickly activate map, media, or exit to the main screen, while in the VLine VL2 or CarPlay / Android Auto.

The following keys of Volvo stereo are currently available for you to use: NAV, FAV and GLOBE buttons.

To assign the keys, tap on the three horizontal lines in the upper left hand corner, while on the VLine VL2 main screen, and then tap on Key Mappings. Select the specific function and press the button on the stereo that you want to use for this function.

3. CarPlay® and Android Auto® setup

3.1 How to setup wireless CarPlay®

1. Turn on the Bluetooth on your VLine. Go to Support --> Bluetooth.
2. Turn on the Bluetooth in the iPhone® settings;
3. Select the grayed-out CarPlay® icon on the VLine home screen; your phone will be listed below "Wireless CarPlay Devices".
4. Tap or select your phone in the list of Wireless CarPlay Devices; the VLine will start to connect to your iPhone®.
5. In a few seconds you will see the "Tap to Pair" popping up on the VLine screen. Make sure that you check "Allow iPhone to access your contacts and call history".
6. The iPhone will also receive two pop-up notifications- request to pair to VLine, and next "Use CarPlay with VLINE2?" Make sure to hit pair for the first pop-up, and "use for CarPlay" for the second.
7. The message on the VLine screen under your iPhone's name will change to "Connecting...". In a few seconds the status will change to "Connected".
8. The CarPlay UI (user interface) will automatically show on the car stereo screen. If it does not show automatically, tap on "Show UI" button in the upper right corner of the "CarPlay Settings" screen on VLine.

3.2 Common functions in CarPlay

1. Siri® voice commands

To activate Siri, press and hold the “NEXT TRACK” button on the steering wheel or car stereo. Make sure the Siri function is enabled on your iPhone.

2. Phone Calls

Phone calls can be handled using CarPlay. You can start the phone call using CarPlay menu or via Siri voice command. Make sure your iPhone is connected to VLine for phone calls. Check your iPhone’s Bluetooth settings if you experience any difficulties. Make sure you unpair your phone from the factory Bluetooth.

Tip: You can adjust microphone gain in VLine settings. The best performing position is usually around 35-45 for factory mic (see p.10).

3.3 Using CarPlay® wired - via USB

Plug the USB cable into the USB1 port of VLine. Make sure to use genuine Apple® USB to Lightning cables for best connectivity. Any cable over 6ft can cause issues.

3.4 Going back to the VLine main screen.

Use the GROM icon/app in the CarPlay® apps screen to go back to VLine VL2 main screen.

3.5 How to setup wireless Android Auto®

1. Turn on the Bluetooth on your VLine. Go to Support --> Bluetooth.
2. Turn on the Bluetooth in your Android® smartphone settings.
3. Select the grayed-out Android Auto® icon on the VLine home screen, and your phone will be listed below “Wireless Android Auto Devices”.
4. Tap or select your phone in the Wireless Android Auto Devices list, and the VLine will start connecting to your phone.
5. In a few seconds, you will see the “Tap to Pair” prompt that will pop up on VLine screen. Make sure that you check “Allow access to your contacts and call history”.
6. The phone will also receive the pop-up notifications- request to pair to VLine. Make sure to hit pair for the pop-up.
7. The message on the VLine screen under your phone’s name will change to “Connecting...”. In a few seconds the status will change to “Connected”.
8. The Android Auto UI (user interface) will automatically show on the car stereo screen. If it does not show automatically, tap on “Show UI” button in the upper right corner of the “Android Auto Settings” screen on the VLine.

3.6 Going back to the VLine main screen

Use the EXIT icon in the Android Auto apps page to return to the VLine main screen.

3.7 Wired Android Auto® connection - via USB

Plug the USB cable to any USB port of the VLine. Use high quality USB cables for the best connectivity. The maximum recommended length of the USB cable is 3FT.

3.8 Common functions in Android Auto®

1. OK Google® voice assistant commands

To activate Google voice assistant, press and hold the “NEXT TRACK” button on the steering wheel or car stereo. You can also use the button on the lower left corner of the Android Auto screen to activate voice assistant. Make sure the Google® voice assistant function is enabled on your smartphone.

2. Phone Calls

You will need to use the factory Bluetooth to make or receive the phone calls. You can still start the phone call using Android Auto® phone call menu.

Once your phone is paired to the factory car stereo, tap on that connection in your phone's Bluetooth settings, and remove checkmarks from everything except “Phone calls”.

Troubleshooting

The Factory Display works but the VLine VL2 only shows a black screen in the iPod Source.

Check that the GVMF cable is connected behind the display and not behind the radio. See p.5.

CarPlay/Android Auto does not connect wireless.

Ensure you have the latest updates on the VLine by connecting the VLine to WiFi and going to: Settings -> System -> VLine System Updates -> Check For Updates.

CarPlay/Android Auto does not connect wired.

Ensure the cable you are using to connect the VLine and Phone is a high-quality cable, as CP/AA will show issues with lower-quality/ worn cables.

CarPlay/Android Auto does not connect wireless.

Check VLine's Bluetooth antenna, make sure there are no metal parts around it that can affect the signal. Install the VLine main module inside the glovebox, and not inside the dashboard. See p. 11.

The factory display or VLine image is flickering.

Double check the GVMF cable is not bent or pinched between the VLine and the display. See p.11

SUPPORT

For technical support please visit us at www.gromaudio.com/support.html and fill out the form. For live support, please go to www.gromaudio.com.

Please check our FAQ at www.gromaudio.com/support/faq.html, videos and installs at www.gromaudio.com/installs/index.html.

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This warranty covers any supplied or manufactured parts of the product that, upon inspection by GROM Audio authorized personnel, is found to have failed in normal use due to defects in the material or workmanship. This warranty does not apply to the installation expenses. Attempting to service or modify this unit, operating this unit under conditions other than the recommended will render this warranty void.

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All customers should contact GROM Audio support team at <http://gromaudio.com/support.html> and obtain an RMA number and Return Instructions. All defective product returned to GROM Audio within warranty period must be accompanied by the original invoice (or copy). All shipping handling charges are non-refundable. Warranty does not cover normal tear and wear, damages due to negligence, improper installation, and operation.

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By purchasing or otherwise obtaining GROM Product you agree:

- to operate GROM Products only when there are safe driving conditions;
- to follow any applicable state and traffic laws;
- to keep an eye on the road at all time while driving;
- do not attempt to play video (such as YouTube) on a display while the vehicle is in motion;
- do not use GROM Product without running the engine for the extended period of time as it can drain the battery.

You further agree to use the GROM Product in:

- a manner consistent with all applicable laws and regulations and this Agreement;

- a reasonable, safe and appropriate manner considering all the circumstances associated with that use.

You agree not to use the GROM Product:

- for any illegal, non-personal or unauthorized purpose,
- in a manner that could damage or cause risk to GROM Audio business, reputation, employees, customers, facilities, or to any third party,
- in a manner that would distract the driver or that may otherwise cause injury or death to vehicle occupants or bystanders.

GROM Audio is not in any way responsible for any such use by you. In all cases, GROM Audio may limit or revoke your use for any reason and at any time. Use of some GROM Product features while a vehicle is in motion may be against the laws of the jurisdiction in which you use the GROM Product. Use of some GROM Product features by the driver or by the vehicle occupants while a vehicle is in motion may also be distracting to the driver and could cause serious injury or death to vehicle occupants or bystanders. IT IS ILLEGAL IN MOST STATES OF THE UNITED STATES AND MAY BE ILLEGAL IN OTHER JURISDICTIONS FOR ANY TELEVISION OR OTHER VIDEO DISPLAY, STREAM, TRANSMISSION OR BROADCAST TO BE VISIBLE TO THE DRIVER WHILE THE VEHICLE IS IN MOTION. YOU AGREE NOT TO USE ANY VISUAL COMPONENT OF GROM Product WHILE IN CONTROL OF A MOVING VEHICLE WHERE DOING SO WOULD BE ILLEGAL OR DANGEROUS TO VEHICLE OCCUPANTS OR BYSTANDERS. DOING OTHERWISE CAN LEAD TO SERIOUS INJURY OR DEATH TO YOU AND OTHERS. PLEASE FIND A SAFE PLACE TO PARK AND ENGAGE THE PARKING BRAKE BEFORE VIEWING ANY VIDEO DISPLAYS, STREAMS, TRANSMISSION, OR BROADCAST AVAILABLE THROUGH GROM Product.

THIRD PARTY MATERIALS

Through GROM Product, you can access third party websites, databases, networks, servers, information, software, programs, systems, directories, applications, products or services (collectively, "Third Party Materials"). GROM AUDIO is not responsible for any Third Party Materials available through the Services. You acknowledge and agree that GROM AUDIO does not have or maintain any control over Third Party Materials and is not responsible for examining or evaluating the content, accuracy, completeness, timeliness, validity, copyright compliance, legality, decency, quality or any other aspect of

such Third Party Materials.

Third Party Materials may have their own terms of use and/or privacy policy, and may have different practices and requirements to those operated by GROM AUDIO with respect to GROM Product. You are responsible for reviewing any terms of use, privacy policy or other terms governing your use of these Third Party Materials, which you use at your own exclusive responsibility and risk. By using the Third Party Materials, you agree to comply with the use terms of the provider of such Third-Party Materials.

GROM AUDIO does not warrant or endorse and does not assume and will not have any liability or responsibility to you or any other person for any Third Party Materials or for any other materials, products, or services of third parties. By using the Third Party Materials, you agree to comply with the use terms of the provider of such Third-Party Materials.

LOCATION, MAPS, NAVIGATION AND TRAFFIC DATA

Location and traffic data provided by GROM Product is for basic navigational purposes only and is not intended to be relied upon in situations where precise location information is needed or where erroneous, inaccurate or incomplete location data may lead to death, personal injury, property or environmental damage. Real world traffic restrictions, advisories and conditions are always more important than guidance given by third party navigation/mapping data providers. Neither GROM Audio nor any of its content providers, guarantees the availability, accuracy, completeness, reliability, or timeliness of traffic information, navigation, or location data provided by the GROM Product. Always exercise the caution and common sense when using and relying on the navigation, location, maps and traffic data with GROM Product.

By using GROM Product you acknowledge that the maps, location, navigation and traffic data maybe inaccurate or outdated. You agree to hold GROM Audio harmless from any claims caused by inaccurate maps, location, navigation and traffic data. You further agree to use maps, location, navigation and traffic applications when it is safe to the driver, vehicle occupants and bypassers. GROM Audio is not responsible for any mobile data charges resulted from using GROM Product.

OTHER PROVISIONS

A. INDEMNIFICATION OF GROM AUDIO, ITS AGENTS AND EMPLOYEES. By Purchasing, Installing and Using the Products, You, the End- User, agree to indemnify, defend and hold harmless, GROM AUDIO, and it s Affiliates, Directors, Officers, Agents and Employees from any Liabilities, Damage, Loss, Claim and Expense (including reasonable Attorney's Fees) arising out of the installation and use of the GROM Product.

B. EXCLUSION OF REMEDIES. TO THE MAXIMUM EXTENT PERMITTED UNDER APPLICABLE LAW, IN NO EVENT WILL GROM AUDIO OR ITS EMPLOYEES, DIRECTORS, OFFICERS AND OTHER REPRESENTATIVES BE LIABLE TO YOU OR ANYONE ELSE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY KIND ARISING OUT OF OR IN ANY WAY RELATING TO THIS AGREEMENT, INCLUDING YOUR USE OF OR INABILITY TO USE THE VLINE OR ANY CLAIM MADE BY A THIRD PARTY (INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUE, PROFITS, DATA OR GOODWILL OR OTHER COMMERCIAL OR ECONOMIC LOSS) REGARDLESS OF THE CAUSE OF ACTION ON WHICH THE CLAIM IS BASED, EVEN IF GROM AUDIO HAS OR YOU HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR CLAIM.

C. GOVERNING LAW. THIS AGREEMENT and all Purchases hereunder shall be governed by, and construed under the laws of the State of California, without regard to conflicts of law rules. You agree that the Courts of California shall have exclusive jurisdiction over the Parties, for all disputes.

D. FORCE MAJEURE. GROM shall not be liable for any delay or failure in performance caused by or resulting from acts of God, fire, flood, storms, earthquakes, tornado, other acts of nature, any accidents, riots, wars, government intervention, embargoes, strikes, labor difficulties, equipment failures, or any other causes beyond the control of GROM AUDIO. Quantities are subject to availability.

E. ENTIRE AGREEMENT. These terms and conditions constitute the entire and exclusive agreement between you, the End-User and GROM AUDIO, concerning the Products, and your purchase hereunder, and supersede all statements or other agreements, whether oral or written, between you and GROM AUDIO. No change in this Agreement shall be effective, unless agreed to in writing by both, you, the end-user and GROM AUDIO.

GROM AUDIO COMPATIBILITY DISCLAIMER

GROM Audio strives to provide you with a high-quality product while

maintaining competitive pricing. We continuously work to test and develop our product, however, in some cases; our interfaces may not be compatible with your application. Due to the wide range of electronics / anomalies found in car stereos, compatibility and/or controls may vary. Should you experience incompatibility issues, you may contact us via our support page. GROM Audio also carries a standard 30 day return policy.

ENGINE/SYSTEM NOISE DISCLAIMER

Engine / system noise may occur in some installations and is not easily predictable. Should noise occur with your system, we will take commercially-reasonable steps to diagnose the source of the noise. Depending on the situation, noise suppressors and filters may need to be installed in order to correct the problem. Due to the nature of electronics, noise may not be correctable in all cases.

IF YOU DO NOT AGREE WITH THESE TERMS AND PURCHASED DIRECTLY FROM GROM AUDIO PLEASE RETURN THE GROM PRODUCTS IN ORIGINAL CONDITION AND IN ORIGINAL PACKAGE WITHIN FIVE (5) BUSINESS DAYS OF RECEIPT OF THE PRODUCTS FOR A FULL REFUND OF THE PURCHASE PRICE OF GROM PRODUCTS (SHIPPING COSTS NON REFUNDABLE).

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